

# EMPLOYMENT OPPORTUNITY

The Salvation Army  
Territorial Headquarters

**POSITION:** Manager, Applications Development & Implementations

**FACILITY:** Information Technology Department

**LOCATION:** 2 Overlea Blvd, Toronto, ON



## RESPONSIBILITIES:

The Manager for the Applications Group reports to the Territorial Director, IT and is responsible for managing the development/purchase, maintenance and implementation of software applications and packages in the Territory. The Manager works within structured process for application life cycle and project management, ensuring project schedules, milestones and budgets are developed and met. Responsibilities include working with System Analyst, Database Analyst, and Programmers to ensure systems are operating properly and meeting the needs of the users. On an ongoing basis, the Manager oversees trainers, ensuring training modules are developed and delivered to ensure Salvation Army users across Canada & Bermuda are knowledgeable about the utilization of our software. The Manager works in a team environment within the IT Department and works to ensure effective relations with groups inside and outside the department.

## QUALIFICATIONS:

University degree, six to eight years of system development/design work, and experience in a similar leadership position within a Microsoft Windows environment. Good communication and problem solving skills, ability to work under stress, and aptitude to learn new technologies is essential. Incumbent must possess well developed organizational skills and knowledge of project management tools and application life cycle processes as well as ability to work effectively with people at all levels within the organization. Knowledge of in-house applications and experience in business related to the Salvation Army are assets.

**SALARY GRADE:** Commensurate with Experience

Qualified applicants must respond in writing by Monday, February 20, 2012 to:

Employee Relations Office

The Salvation Army Territorial Headquarters

FAX: (416) 422-6352

EMAIL: [thq\\_careers@can.salvationarmy.org](mailto:thq_careers@can.salvationarmy.org)

## PLEASE NO PHONE CALLS

**We thank all applicants, however, only those candidates to be interviewed will be contacted.**

**INTERNAL APPLICANTS:** Department Heads must be aware of your intentions prior to submitting your application for this position.

COMPETITION # 12-009