Emergency Disaster Services

The Salvation Army Canada & Bermuda









Course Catalogue

The Salvation Army
Emergency Disaster Services
Canada & Bermuda

Version: 2025.09

About Our Training Program



The Salvation Army Canada & Bermuda Territory's EDS training program is a standardized curriculum available to any Salvation Army disaster worker.
The goal of the program is to equip people to serve during times of disaster by continually developing personal skills and enhancing organizational effectiveness.

Each course has been tailored for the specific task and audience using best practices in adult learning principles resulting in interactive and experiential learning environments based on realistic disaster relief scenarios.

Contact Us



For further information about The Salvation Army or EDS:

* Visit www.salvationarmy.ca/eds
* Email EDS@salvationarmy.ca
* Contact your local Salvation Army

For questions or comments concerning the course materials, please send an email to ***EDS.Training@salvationarmy.ca***.

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Welcome to EDS U



EDS U (Emergency Disaster Services U) is a certified training program designed to prepare and empower Salvation Army disaster response workers for the unique challenges of emergency service. Built on a foundation of recognized standards in emergency management and adult education, the program integrates theory with practical application, spanning a wide range of disciplines that covers all aspects of Salvation Army disaster response and guides learners from foundational concepts through to more advanced skills and leadership-level competencies.

What sets **EDS U** apart is not only its structured curriculum—delivered through in-person, virtual, and self-paced learning options—but also its grounding in our mission and values. Each course reflects a commitment to transforming lives through hope, service, dignity, and stewardship, ensuring that participants develop both the technical expertise and the compassionate presence required to serve communities in times of crisis.

Participants in **EDS U** earn more than certification; they join a community of trained responders ready to provide food, shelter, care, and comfort when it is needed most. By combining academic rigor with a spirit of service, EDS U equips every participant to step into disaster response with professionalism, courage, and faith-driven compassion.

Specializations

At **EDS U**, we recognize that disaster response requires many roles, and no single path fits every responder. That's why participants are invited to pursue specializations that align with their interests, aptitudes, and callings. After completing core foundation courses, learners may select learning streams from a variety of focus areas such as:

* **Leadership & Coordination** – for those who thrive in guiding teams, shaping strategy, and connecting people and information so disaster response efforts move forward with clarity and purpose.

  Incident Leadership & Command - for those who are energized by coordination, strategy, and decision-making under pressure, guiding teams and shaping the overall direction of a disaster response.

  Planning - for those who see the bigger picture, gathering information, tracking resources, and anticipating needs so the response can adapt, organize, and move forward with clarity.

Public Information - for communicators who can share clear messages, manage internal and external communications, and support digital and media engagement during disaster response.

Liaison - for relationship-builders who connect agencies, governments, community partners, and Indigenous communities so response efforts work together effectively.

* **Response Services** – for those drawn to serving on the front lines of disaster response, providing practical assistance, compassionate care, and essential support to survivors and communities.

  Operations – for those who want to be where service happens, delivering food services, shelter, disaster social services, distribution, and cleanup support to communities affected by disaster.

  Emotional & Spiritual Care - for responders who feel called to walk alongside survivors with compassion, hope, pastoral presence, and crisis support during difficult moments.

* **Support & Systems** – for those who excel at building the structure behind the response, ensuring the resources, safety practices, and systems are in place for teams to serve effectively.

  Logistics - for individuals who excel at problem-solving, resource management, and ensuring responders have the facilities, vehicles, supplies, and technology needed to serve effectively.

  Safety - for those who watch over people and places, helping ensure that every response is carried out with awareness, risk mitigation, and a strong culture of safety.

  Finance & Administration – for those who bring order through personnel coordination, accounting, reporting, and administrative systems that keep the response accountable and sustainable.

These steams allow participants to build depth in their chosen area while maintaining a strong understanding of the broader disaster response system. Whether leading an Incident Command team, serving meals from a mobile kitchen, coordinating with partner agencies, or offering words of comfort in crisis, every specialization equips responders to contribute their unique strengths to the whole.

The Course Catalogue

The **EDS U** Course Catalogue is the central guide to all available training opportunities within Emergency Disaster Services. It outlines the full range of courses, from foundational classes that introduce the principles of disaster response, to advanced training modules and specialized pathways. Each listing provides essential details—such as course objectives, format (in-person, online, or self-paced), prerequisites, and certification outcomes—so participants can plan their learning journey with clarity.

But the catalogue is more than just a list of courses—it is a roadmap of possibility. Within its pages, responders can envision their growth, discover areas of specialization that match their strengths, and see how their training contributes to the larger mission of service. Whether preparing to serve meals in a shelter, manage logistics in a fast-moving incident, or provide spiritual care to survivors in crisis, the catalogue helps learners chart a path forward.

Ultimately, the **EDS U** Course Catalogue reflects both structure and calling: structure in its clear organization of programs, and calling in its reminder that each course equips responders to bring hope, service, dignity, and stewardship wherever disaster strikes.

Using the Catalogue

The **EDS U** Course Catalogue is designed to guide you step by step through your training journey. Begin by reviewing the general courses, which provide the essential knowledge and skills for all responders. From there, explore the specializations to discover learning streams that align with your strengths and calling. Each course listing includes a description, learning format, prerequisites, and certification outcomes, so you can easily see how it fits into your personal development plan.

Use the catalogue as both a reference tool and a roadmap. Refer back often as you complete courses, track your progress, and plan your next steps. Whether you are preparing for your first deployment or advancing into leadership, this catalogue helps you choose the right training at the right time—ensuring you grow in skill, confidence, and service to others.

Navigating Your Learning

Before you dive into the training itself, it helps to understand how the **EDS U** system is organized. In this section, you'll learn what a course is, how a learning stream can connect courses into a bigger journey, the different types of courses you might encounter, and how to read our course numbering system. Think of this as your roadmap—once you know how everything fits together, you'll be ready to chart your own direction with confidence.

Courses

Each EDS course develops knowledge, skills, and competencies in a specific subject area under the discipline of Emergency Management within a Salvation Army context. Courses may be delivered in a variety of formats—including in-person, self-paced, or blended approaches—and often combine instructional content, guided practice, and assessment to support meaningful learning. Each course is organized around defined learning objectives and provides participants with clear outcomes, whether for personal development, professional training, or organizational capacity building.

Learning Streams

A learning stream is a carefully designed sequence of educational experiences, resources, and training opportunities that provides learners with a structured and intentional progression toward mastery of a specific subject area, competency, or role. Each stage of the learning stream builds upon prior knowledge, beginning with foundational concepts and advancing toward increasingly complex skills or specialized expertise. Learning streams may incorporate a blend of instructional methods—such as courses, workshops, self-paced modules, mentoring, and practical application—to ensure that knowledge is reinforced and applied in meaningful ways. By offering a clear roadmap, a learning stream not only promotes consistency and efficiency in the development of learners but also aligns individual growth with organizational goals, professional standards, and long-term capacity building.

Course Types

Courses are offered in a variety of delivery methods:

* **Online**: self-directed
* **Live**: in-person or virtual (via video conference) with a facilitator
* **Study Hall**: in-person with a facilitator where each person walks through the online course on their own, followed by a group exercise and a Q&A session
* **Multi-Modal**: combination of any of the above







Course Numbers

Each course and learning stream has a unique identifier in the following format:

XXX-999

XXX identifies the specialization or topic area and **999** the course/learning path level.

Topic Area		
	GEN	**General** Discover a variety of topics of interest to all EDS workers.
	HQ	**Staff** These courses are for officers and/or employees.
	IMT	**Incident Management Team** Gain a comprehensive overview of how teams work together to coordinate disaster response.
	IC	**Incident Command** Build the leadership and decision-making skills needed to direct and oversee an entire incident response.
	PIO	**Public Information** Learn to communicate timely, accurate information to the media and public during crises.
	LIA	**Liaison** Develop the ability to coordinate effectively with partner agencies and organizations for unified response.

Topic Area		
	SAF	**Safety** Understand how to assess risks, reduce hazards, and promote responder and survivor safety at all times.
	ESC	**Emotional & Spiritual Care** Explore how to provide compassionate emotional and spiritual support to survivors and responders in disaster settings.
	OPS	**Operations** Discover how to manage tactical response activities and direct resources to meet incident objectives.
	LOG	**Logistics** Learn to provide the people, supplies, and services that sustain disaster response operations.
	FA	**Finance & Administration** Master the essentials of tracking costs, managing personnel, and documentation to ensure accountability in response.
	PLN	**Planning** Develop the skills to gather information, forecast needs, and create Incident Action Plans for effective response.
	TTT	**Train-the-Trainer** Learn how to teach, mentor, and equip others by developing practical skills in facilitation, curriculum design, and coaching for disaster response training.

Level		
	100s	**Introductory** Beginner level courses that provide general overviews of the topic area
	200s	**Function specific** Explores the Incident Command System function of the topic area
	300s	**Position specific** Explores specific roles within the topic area
	400s	**Related topics** Other topics of potential interest related to the topic area

Level		
	500s	**Soft Skills** Develop soft skills needed for the topic area
	600s	**Practicums** Application of knowledge and skills in hands-on exercises and scenarios
	700s	**NDTP** Courses from the National Disaster Training Program (previous Salvation Army EDS training program)
	800s	**External Courses** Courses relevant to the topic area not developed or offered by The Salvation Army
	900s	**Learning Streams** Learning streams related to the topic area

Planning Your Learning Journey

Here are some simple steps to start planning your learning journey:

- **Start with the Foundations** – Complete the required courses to build essential skills every disaster responder needs.
- **Explore the Learning Steams** – Look through the specializations to see where your interests, strengths, and calling align. Use the learning stream assessment tool for recommendations based on your skills and interests.
- **Check the Details** – For each course, note the prerequisites, delivery format, and certification outcomes.
- **Map Your Progression** – Plan which courses to take now and which to reserve for later as you grow in experience.
- **Seek Support** – Talk with your local EDS specialist or team lead or fellow learners to help shape your journey and confirm your choices.
- **Track and Celebrate Milestones** – Use the catalogue as a reference to record completed courses and set your next goals.
- **Stay Open to Growth** – Revisit the catalogue regularly, adding new skills or exploring another specialization as your service expands.

Learning Guide

If you like, use this learning journey guide to plan and track your learning.

Certain courses/learning streams will require endorsement and approval of your local EDS specialist or team lead.

Tips

If you're not sure which area(s) would best fit your skills/interests, take the *Nutshell* courses. These are 5-minutes videos that explain what each area entails. Then, if one or more strikes your fancy, but you want to know more, check out the ABCs courses as they provide more details.

Each

Add in physical/soft skill requirements.

Mentorship/shadowing

EDS website. Volunteer website, participant manual, social media post quarterly

Required courses

- GEN 101
- GEN-102
- ESC-103

Desired Competency:

Course

Format: classroom, virtual, online

Date

Status: Planned, registered, completed

Required Training

General courses cover the basics of EDS work as well as topics that may be of interest to all EDS workers.

Primary Audience

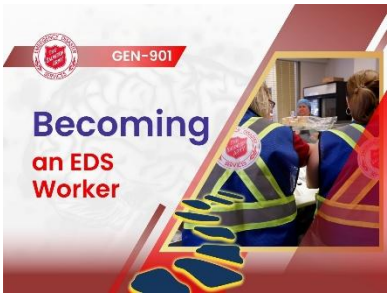
* Current and potential EDS workers

Course Type	#
Active	2
Coming soon	3
In development	
Planned	6

Learning Streams Type	#
Active	0
Coming soon	2
In development	
Planned	1

Learning Streams

GEN-901 Becoming an EDS Worker



This learning path will walk you through the steps needed to become an EDS worker.

Included Courses:

* *GEN-101: EDS Sneak-a-Peek*
* *GEN-102: EDS Worker 1-0-1*
* *GEN-103: All Aboard – Destination: EDS!*
* *ESC-103: The Heart of EDS*
* *GEN-105: Meet 'n Map*

Audience:

* New EDS Workers

Prerequisites:

* None

Courses

GEN-101 EDS Sneak-a-Peek



Get an inside look at The Salvation Army's Emergency Disaster Services (EDS). This course introduces the history, mission, and key services of EDS, while preparing you to understand deployment types, working conditions, and what it means to serve as a disaster worker. Perfect for anyone curious about taking the first step into disaster response.

Online STUDY

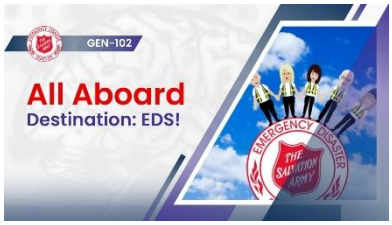
Audience:

* Anyone

Prerequisites:

* None

GEN-102 All Aboard – Destination: EDS!



This course guides new EDS workers through the essential steps to officially join our Emergency Disaster Services team. Learners will complete required paperwork, review general training videos, and understand the background check process before taking part in service activities.

Online

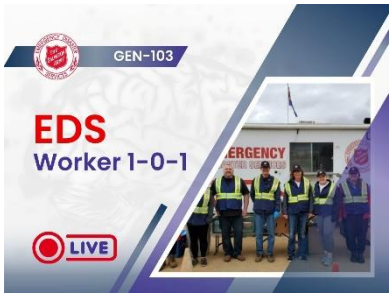
Audience:

* New EDS Workers

Prerequisites:

* *GEN-101: EDS Sneak-a-Peek*

GEN-103 EDS Worker 1-0-1



Gain the essential knowledge to serve as a Salvation Army disaster worker. This course builds on *EDS Sneak-a-Peek* with a deeper look at The Salvation Army's structure, the Emergency Management Cycle, Emotional & Spiritual Care, and what to expect during local deployments. Participants will also learn about worker requirements, credentialing, and self-care practices to prepare for effective and sustainable service

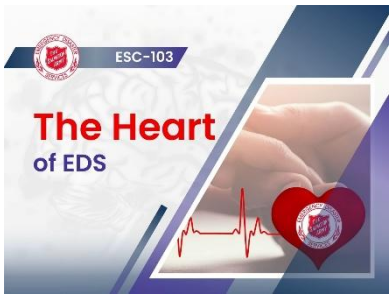
Audience:

* New EDS workers

Prerequisites:

* *GEN-102: All Aboard – Destination: EDS!*

ESC-103 The Heart of EDS



This course introduces learners to the human-centred core of Emergency Disaster Services: Emotional & Spiritual Care (ESC). Building on the foundation of GEN-102, this course explores why caring for the human spirit is central to effective disaster response. Participants will learn the principles of Ministry of Presence, recognize emotional and psychological impacts of disaster, and practice simple, practical ways to support survivors with compassion and dignity. Through reflection, discussion, and scenario-based activities, learners will gain the confidence to apply ESC-informed approaches in any EDS role.

Audience:

* New EDS workers

Prerequisites:

* *GEN-103: EDS worker 1-0-1*

General Training

General courses cover the basics of EDS work as well as topics that may be of interest to all EDS workers.

Primary Audience

* Current and potential EDS workers

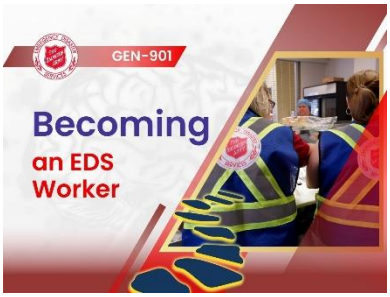
Summary

Learning Streams	#
Active	1
Coming soon	3
In development	2
Planned	6

Courses	#
Active	0
Coming soon	2
In development	
Planned	1

Learning Streams

GEN-901 Becoming an EDS Worker



This learning path will walk you through the steps needed to become an EDS worker.

Included Courses:

- *GEN-101: EDS Sneak-a-Peek*
- *GEN-102: EDS Worker 1-0-1*
- *GEN-103: All Aboard – Destination: EDS!*
- *ESC-103: The Heart of EDS*

Audience:

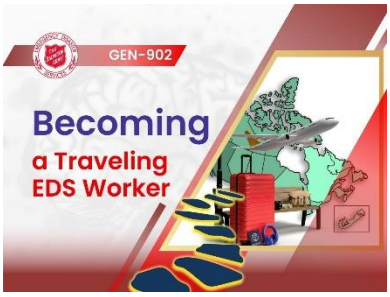
- New EDS Workers

Prerequisites:

- None

GEN-902 Becoming a Traveling EDS Worker

COMING SOON



This learning path will walk you through the steps needed to become an EDS worker who deploys outside of their home area.

Included Courses:

- *GEN-103-P: Traveling as an EDS Worker Pre-Work*
- *GEN-103: Traveling as an EDS Worker*
- *IMT-102: ABCs of Incident Command System*

Audience:

- EDS Workers who may travel away from home

Prerequisites:

- *GEN-901: Becoming an EDS Worker*

GEN-903 Cracking the Nutshells

PARTIALLY AVAILABLE



Short on time but ready to learn? This series of concise, 5-minute videos is designed to give you quick, high-level overviews of key topics in Emergency Disaster Services. Each video breaks down essential concepts into clear, practical insights—helping you build understanding, reinforce knowledge, and stay ready to respond, all in just a few minutes.

Audience:

* EDS Workers interested in a broad overview of what ICS is

Included Courses:

* *IMT-101: Incident Management Team in a Nutshell*[1]
* *IC-101: Incident Command in a Nutshell*
* *PIO-101: Public Information in a Nutshell*[1]
* *LIA-101: Liaison in a Nutshell*
* *SAF-101: Safety in a Nutshell*
* *ESC-101: Emotional & Spiritual Care in a Nutshell*
* *OPS-101: Operations in a Nutshell*[1]
* *LOG-101: Logistics in a Nutshell*[1]
* *FA-101: Finance & Administration in a Nutshell*
* *PLN-101: Planning in a Nutshell*

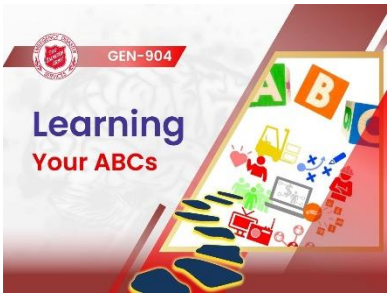
1: available now

Prerequisites:

* *GEN-901: Becoming an EDS Worker*

GEN-904 Learning Your ABCs

PARTIALLY AVAILABLE



This learning path provides a high-level overview of the nine sections of The Salvation Army's ICS structure.

Audience:

- EDS Workers interested in a broad overview of what ICS is

Included Courses:

- *IMT-102: ABCs of Incident Management Team*[1]
- *IC-102: ABCs of Incident Command*
- *PIO-102: ABCs of Public Information*
- *LIA-102: ABCs of Liaison*
- *SAF-102: ABCs of Safety*
- *ESC-102: ABCs of Emotional & Spiritual Care*
- *OPS-102: ABCs of Operations*
- *OPS-103: ABCs of Disaster Food Services*[1]
- *OPS-104: ABCs of Disaster Shelter Operations*[1]
- *LOG-102: ABCs of Logistics*
- *FA-102: ABCs of Finance & Administration*
- *PLN-102: ABCs of Planning*

1: available now

Prerequisites:

- *GEN-901: Becoming an EDS Worker*

Courses

GEN-101 EDS Sneak-a-Peek



Get an inside look at The Salvation Army's Emergency Disaster Services (EDS). This course introduces the history, mission, and key services of EDS, while preparing you to understand deployment types, working conditions, and what it means to serve as a disaster worker. Perfect for anyone curious about taking the first step into disaster response.

Online STUDY

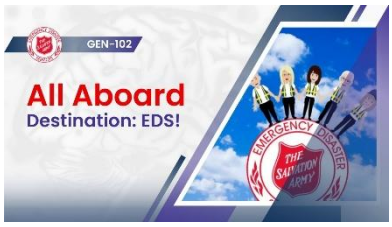
Audience:

* Anyone

Prerequisites:

* None

GEN-102 All Aboard – Destination: EDS!



This course guides new EDS workers through the essential steps to officially join our Emergency Disaster Services team. Learners will complete required paperwork, review general training videos, and understand the background check process before taking part in service activities.

Online

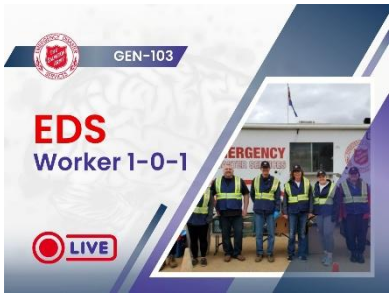
Audience:

* New EDS Workers

Prerequisites:

* *GEN-101*: *EDS Sneak-a-Peek*

GEN-103 EDS Worker 1-0-1



Gain the essential knowledge to serve as a Salvation Army disaster worker. This course builds on *EDS Sneak-a-Peek* with a deeper look at The Salvation Army's structure, the Emergency Management Cycle, Emotional & Spiritual Care, and what to expect during local deployments. Participants will also learn about worker requirements, credentialing, and self-care practices to prepare for effective and sustainable service

Audience:

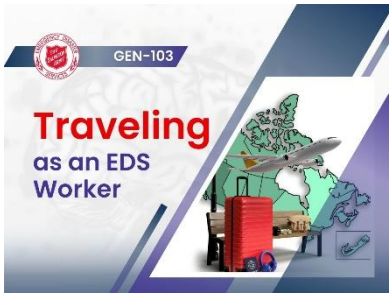
* New EDS workers

Prerequisites:

* *GEN-102: All Aboard – Destination: EDS!*

GEN-104 Traveling as an EDS Worker

COMING SOON



Deploying away from home can be one of the most rewarding—and challenging—experiences for an EDS worker. This course equips participants with the knowledge and confidence to serve effectively when called to travel. Learners will explore the full deployment journey from receiving the call to caring for themselves after deployment to handling unexpected challenges in the field. Through practical guidance and interactive exercises, participants will gain the skills needed to represent The Salvation Army with professionalism, resilience, and compassion wherever the mission takes them.

Audience:

* EDS workers who may deploy away from home

Prerequisites:

* *GEN-103-P*: Traveling as an EDS Worker Pre-Work

GEN-402

Faith, Service and Reconciliation in Disaster Response

COMING SOON



Explore the meaning of Truth and Reconciliation and its significance for The Salvation Army's Disaster Response. Learners will examine how we have responded to the Calls to Action, focusing on what steps EDS has taken to build respectful partnerships with Indigenous communities. Participants will consider how reconciliation shapes service delivery during times of crisis. By the end of the course, learners will be equipped with concrete strategies to integrate Truth and Reconciliation principles into their own local disaster response ministry, fostering relationships of trust, dignity, and shared resilience.

Online

Audience:

* Anyone

Prerequisites:

* None

Upcoming

		Number	Name
Learning Streams	In Devel	GEN-906	Building a Customer Service Perspective in EDS
	Planned	GEN-905	Becoming a US EDS Worker
Courses	In Devel	GEN-501	Understanding How Customer Service Applies to EDS
		GEN-502	A Look at In-Person Customer Service in EDS
		GEN-503	A Look at Over-the-Phone Customer Service in EDS
		GEN-504	A Look at Electronic Customer Service in EDS
		GEN-505	Dealing with Difficult Customers in EDS
		GEN-506	How to WOW Your Customers
	Planned	GEN-403	Behind the Vest
		GEN-404	Meet the Fleet

		GEN-405	Crew Like You

Operations
Training



Dive into the heart of tactical service delivery. Participants will explore how various direct services are organized and led on the ground to meet incident objectives. These courses emphasize translating plans into action, coordinating people and resources in dynamic environments, and delivering essential services safely, efficiently, and with dignity—where the mission meets the moment.

Sub-topics

* Food Services
* Shelter Operations
* Distribution
* Disaster Social Services
* Cleanup

Primary Audience

* Current and potential Operations section team members

Summary

Learning Streams Type	#
Active	1
Coming soon	2
In development	
Planned	12

Courses Type	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

OPS-901 Exploring the Operations Section



Explore the tactical heart of response with a high-level introduction to how Operations organizes and directs frontline services to meet incident objectives.

Audience:

- Workers interested in understanding the breadth of the Operations section

Included Courses:

- *IMT-101: Incident Command System in a Nutshell*
- *OPS-102: ABCs of Operations*
- *OPS-103: ABCs of the Disaster Food Services Unit*
- *OPS-104: ABCs of the Distribution Unit*
- *OPS-105: ABCs of the Disaster Social Services Unit*
- *OPS-106: ABCs of the Disaster Shelter Unit*
- *OPS-107: ABCs of Cleanup & Reconstruction*

Prerequisites:

- *GEN-901: Becoming an EDS Worker*

OPS-902 Becoming the Operations Chief



Step into a leadership role as this learning path prepares you to coordinate, direct, and oversee operational resources as an effective Operations Chief.

Audience:

- Potential Operations Chiefs

Included Courses:

- *OPS-201: Operations 1-0-1*
- *OPS-202: Disaster Food Services 1-0-1*
- *OPS-203: Distribution 1-0-1*
- *OPS-204: Disaster Social Services 1-0-1*
- *OPS-205: Disaster Shelter 1-0-1*
- *OPS-206: Cleanup & Reconstruction 1-0-1*
- *OPS-301: Operations Chief 1-0-1*
- *OPS-302: Leading the Disaster Food Service Unit*
- *OPS-303: Leading the Distribution Unit*
- *OPS-305: Leading the Disaster Social Services Unit*
- *OPS-306: Leading the Disaster Shelter Unit*
- *OPS-307: Leading the Cleanup & Reconstruction Unit*

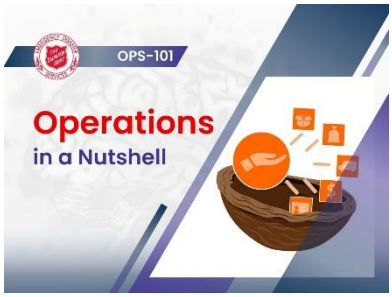
OPS-902 Becoming the Operations Chief

Prerequisites:

* *OPS-901: Exploring the Operations Section*
* *IMT-901: Becoming an IMT Member*

Courses

OPS-101 Operations in a Nutshell



Get a quick overview of the Operations section of ICS - what it is and the potential sub-sections that could be activated - in less than 5 minutes.

Online

Audience:

* EDS workers

Prerequisites:

* *IMT-101: Incident Command System in a Nutshell*

OPS-103 ABCs of Food Services



This introductory course provides a foundational understanding of disaster food service operations, from the history and purpose of food services to the practical steps of planning, preparing, and delivering meals. Learners will explore team roles, service delivery options, and methods of providing meals safely and with dignity in a variety of disaster contexts. The course concludes with a practical exercise where participants apply what they've learned to real-world scenarios.

Online STUDY

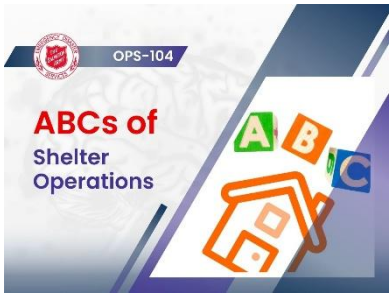
Audience:

* Food services team members

Prerequisites:

GEN-901: Becoming an EDS Worker

OPS-104 ABCs of Shelter Operations



This course introduces the fundamentals of running a disaster shelter within The Salvation Army's Emergency Disaster Services program. Participants learn how to create safe, welcoming environments that meet evacuees' physical, emotional, and spiritual needs. Through interactive lessons and scenarios, learners explore shelter types, key services, team roles, and how to apply shelter principles in real situations.

Audience:

* EDS workers interested in being part of a shelter operations team

Prerequisites:

* *GEN-901: Becoming an EDS or equivalent*

OPS-401 Preparing Food Safely



Food safety is one of the most important responsibilities of every Emergency Disaster Services worker. Whether preparing meals in a commercial kitchen, serving food from a mobile canteen, or supporting a disaster shelter, safe food handling protects the health of both survivors and fellow responders. This course provides the knowledge and practical skills needed to prevent food-borne illness by understanding how contamination occurs, maintaining high standards of hygiene, cleaning and sanitizing equipment correctly, and following proven food safety practices. Through practical examples and realistic scenarios, participants will build the confidence to prepare and serve food safely during disaster operations.

Audience:

* EDS workers interested in being part of a food services team

Prerequisites:

* *GEN-901: Becoming an EDS or equivalent*

Upcoming

		Number	Name
Learning Streams	Planned	OPS-903	Becoming a Food Services Worker
		OPS-904	Becoming a Canteen Worker
		OPS-906	Becoming a Food Services Team Lead
Courses	In Devel	OPS-307	I'm a Disaster Food Services Worker
		OPS-308	I'm a Disaster Food Services Cook
		OPS-309	I'm a Canteen Worker
		OPS-310	I'm a Canteen Cook
		OPS-311	I'm a Canteen Driver
		OPS-601	Ready. Set. Respond.: Food Services Edition
		OPS-602	Ready. Set. Respond.: Canteen Service Edition
	Planned	OPS-312	I'm a Registration & Inquiry Worker
		OPS-313	I'm a Personal Services Worker
		OPS-314	I'm an Extreme Weather Shelter Worker

Logistics
Training



Dive into the engine that keeps disaster response moving. Explore how to support operations in fast-paced, resource-constrained environments. These courses focus on sourcing, tracking, and moving resources where they are needed most; establishing and maintaining operational spaces; leveraging technology; and managing assets responsibly—ensuring responders on the front lines have what they need, when they need it, to achieve incident objectives.

Sub-topics

* Supply
* Facilities
* Technology
* Vehicle
* Warehouse
* Donations Management

Primary Audience

* Current and potential Logistics section team members

Summary

Course Type	#
Active	
Coming soon	
In development	
Planned	

Learning Streams Type	#
Active	
Coming soon	
In development	
Planned	

Learning Streams

LOG-901 Exploring the Logistics Section



Audience:

- Workers interested in understanding the breadth of the Logistics section

Explore the engine behind response with a high-level introduction to how Logistics supports our operations by sourcing, coordinating, and sustaining the needed facilities and resources.

Included Courses:

- *IMT-101: Incident Command System in a Nutshell*
- *LOG-102: ABCs of Logistics*
- *LOG-103: ABCs of the Supply Unit*
- *LOG-104: ABCs of the Facilities Unit*
- *LOG-105: ABCs of the Technology Unit*
- *LOG-106: ABCs of the Vehicle Unit*
- *LOG-107: ABCs of the Warehouse Unit*
- *LOG-108: ABCs of the Donations Management Unit*

Prerequisites:

- *GEN-902: Becoming a Traveling EDS Worker*

LOG-902 Becoming the Logistics Chief



Audience:

- Potential Logistics Chiefs

Build the capacity to lead Logistics as this learning path prepares you to source, coordinate, and sustain the facilities, supplies, and services that keep incident operations running effectively.

Included Courses:

- *LOG-201: Logistics 1-0-1*
- *LOG-202: Supply Unit 1-0-1*
- *LOG-203: Facilities Unit 1-0-1*
- *LOG-204: Technology Unit 1-0-1*
- *LOG-205: Vehicle Unit 1-0-1*
- *LOG-206: Warehouse Unit 1-0-1*
- *LOG-207: Donations Management unit 1-0-1*
- *LOG-301: Logistics Chief 1-0-1*
- *LOG-302: Leading the Warehouse Unit*

LOG-902 Becoming the Logistics Chief

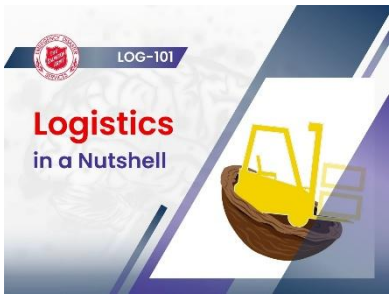
- *LOG-302: Leading the Supply Unit*
- *LOG-303: Leading the Facilities Unit*
- *LOG-304: Leading the Technology Unit*
- *LOG-305: Leading the Vehicle Unit*
- *LOG-306: Leading the Warehouse Unit*
- *LOG-307: Leading the Donations Management Unit*

Prerequisites:

- *LOG-901: Exploring the Logistics Section*
- *IMT-901: Becoming an IMT Member*

Courses

LOG-101 Logistics in a Nutshell



Get a quick overview of the Logistics section of ICS - what it is and the potential sub-sections that could be activated - in less than 5 minutes.

Online

Audience:

- EDS Workers

Prerequisites:

- *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned	LOG-903	Becoming a Warehouse Worker

		Number	Name
Courses	Planned	LOG-308	I'm a Warehouse Worker

Finance & Administration

Training



Focus on the financial backbone of incident management ensuring disaster response is accountable, sustainable, and well-documented. Support incident operations by tracking costs, managing personnel information, capturing data, and producing clear, timely documentation. These courses emphasize stewardship of resources, compliance with policies, and accurate reporting—providing leaders with the information needed to make informed decisions while ensuring transparency and trust throughout the response and recovery.

Sub-topics

* Personnel
* Accounting
* Clerical Support
* Statistics & Reporting

Primary Audience

* Current and potential Finance & Administration section team members

Summary

Learning Stream	#
Active	
Coming soon	
In development	
Planned	2

Courses	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

FA-901 Exploring the Finance & Administration Section



Explore the accountability behind response with a high-level introduction to how Finance & Administration tracks costs, manages personnel, documents service and ensures responsible stewardship.

Audience:

- Workers interested in understanding the breadth of the Finance & Administration section

Included Courses:

- *IMT-101: Incident Command System in a Nutshell*
- *FA-102: ABCs of Finance & Administration*
- *FA-103: ABCs of the Personnel Unit*
- *FA-104: ACBs of the Accounting Unit*
- *FA-105: ABCs of the Clerical Support Unit*
- *FA-106: ABCs of the Statistics & Reporting Unit*

Prerequisites:

- *GEN-902: Becoming a Traveling EDS Worker*

FA-902 Becoming the Finance & Administration Chief



This learning path prepares you to manage financial, administrative, and personnel processes that support accountability and sustainability for your role as Finance & Administration Chief.

Included Courses:

- *FA-201: Finance & Administration 1-0-1*
- *FA-202: Personnel Unit 1-0-1*

FA-902 Becoming the Finance & Administration Chief

Audience:

* Potential Finance & Administration Chiefs

* *FA-203: Accounting Unit 1-0-1*
* *FA-204: Clerical Support 1-0-1*
* *FA-205: Statistics & Reporting Unit 1-0-1*
* *FA-301: Finance & Administration Chief 1-0-1*
* *FA-302: Leading the Personnel Unit*
* *FA-304: Leding the Accounting Unit*
* *FA-305: Leading the Clerical Support Unit*
* *FA-306: Leading the Statistics & Reporting Unit*

Prerequisites:

* *FA-901: Exploring the Finance & Administration Section*
* *IMT-901: Becoming an IMT Member*

Courses

FIN-101 Finance & Administration in a Nutshell

COMING SOON



Get a quick overview of the Finance & Administration section of ICS - what it is and the potential sub-sections that could be activated - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned		

Planning
Training



These courses equip learners to collect and analyze information, develop action plans, and anticipate future needs. Students will practice creating Incident Action Plans and coordinating with other sections to ensure a unified response.

Sub-topics

* Situation
* Resources
* Analysis
* Demobilization

Primary Audience

* Current and potential Planning section team members

Summary

Learning Streams	#
Active	
Coming soon	
In development	
Planned	2

Courses	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

PLN-901 Exploring the Planning Section



Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Audience:

* Workers interested in understanding the breadth of the Planning section

Included Courses:

* *IMT-101: Incident Command System in a Nutshell*
* *PLN-102: ABCs of Planning*
* *PLN-103: ABCs of the Situation Unit*
* *PLN-104: ABCs of the Resources Unit*
* *PLN-105: ABCs of the Analysis Unit*
* *PLN-106: ABCs of the Demobilization Unit*

Prerequisites:

* *GEN-902: Becoming a Traveling EDS Worker*

PLN -902 Becoming the Planning Chief

u



Develop the skills to serve as Planning Chief through this learning path that prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Audience:

* Potential Planning Chiefs

Included Courses:

* *PLN-201: Planning 1-0-1*
* *PLN-202: Personnel Unit 1-0-1*
* *PLN-203: Situation Uni 1-0-1*
* *PLN-204: Resources Unit 1-0-1*
* *PLN-205: Analysis Unit 1-0-1*
* *PLN-206: Demobilization Unit 1-0-1*
* *PLN-301: Planning Chief 1-0-1*
* *PLN-302: Leading the Situation Unit*
* *PLN-303: Leading the Resources Unit*
* *PLN-304: Leading the Analysis Unit*
* *PLN-305: Leading the Demobilization Unit*

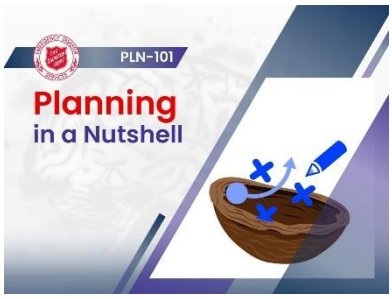
PLN -902 Becoming the Planning Chief

Prerequisites:

* *PLN-901: Exploring the Planning Section*
* *IMT-901: Becoming an IMT Member*

Courses

PLN-101 Planning in a Nutshell



Get a quick overview of the Planning section of ICS - what it is and the potential sub-sections that could be activated - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned		

Public Information

Training



Learn how to serve as the voice of the incident response. These courses develop skills in media relations, crafting key messages, and providing timely, accurate information to the public to maintain trust during a crisis.

Sub-topics

* Internal Communications
* External Communications
* Social & Digital Media
* Monitoring & Intelligence

Primary Audience

* Current and potential Public Information section team members

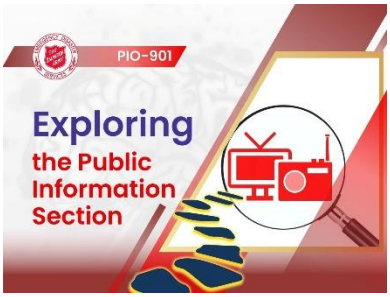
Summary

Learning Streams	#
Active	
Coming soon	
In development	1
Planned	1

Courses	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

PIO-901 Exploring the Public Information Section



Audience:

- Workers interested in understanding the breadth of the Public Information section

Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

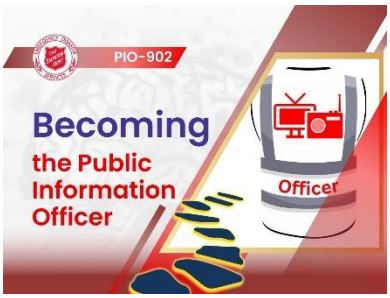
Included Courses:

- *IMT-101: Incident Command System in a Nutshell*
- *PIO-102: ABCs of Public Information*
- *PIO-103: ABCs of Internal Communications*
- *PIO-104: ABCs of External Communications*
- *PIO-105: ABCs of Social & Digital Media*
- *PIO-106: ABCs of Monitoring & Intelligence*

Prerequisites:

- *GEN-902: Becoming a Traveling EDS Worker*

PIO -902 Becoming the Public Information Officer



Audience:

- Potential Public Information Officers

Develop the skills to lead as this learning path prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Included Courses:

- *PIO-201: Public Information 1-0-1*
- *PIO-202: Internal Communications 1-0-1*
- *PIO-203: External Communications 1-0-1*
- *PIO-204: Social & Digital Media 1-0-1*
- *PIO-205: Monitoring & Intelligence 1-0-1*
- *PIO-301: Public Information Officer 1-0-1*
- *PIO-302: I'm the Spokesperson*

Prerequisites:

- *PIO-901: Exploring the Public Information Section*
- *IMT-901: Becoming an IMT Member*

Courses

PIO-101 Public Information in a Nutshell



Get a quick overview of the Public Information section of ICS - what it is and the primary areas of responsibility - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned		

Liaison
Training



Examine the role of the Liaison Officer in building and maintaining strong interagency relationships. Learners will practice coordinating with government, NGO, and community partners to streamline communication and reduce duplication of effort.

Sub-topics

* Agency Liaison
* Government Liaison
* Community & Stakeholder Liaison
* Indigenous & Cultural Liaison

Primary Audience

* Current and potential Liaison section team members

Summary

Learning Streams	#
Active	
Coming soon	
In development	
Planned	2

Courses	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

LIA-901 Exploring the Liaison Section



Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Audience:

* Workers interested in understanding the breadth of the Liaison section

Included Courses:

* *IMT-101: Incident Command System in a Nutshell*
* *LIA-102: ABCs of Liaison*
* *LIA 103: ABCs of Agency Liaison*
* *LIA-104: ABCs of Government Liaison*
* *LIA-105: ABCs of Community & Stakeholder Liaison*
* *LIA-106: ABCs of Indigenous & Cultural Liaison*

Prerequisites:

* *GEN-902: Becoming a Traveling EDS Worker*

LIA -902 Becoming the Liaison Officer



Develop the skills to lead as this learning path prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Audience:

* Potential Liaison Officers

Included Courses:

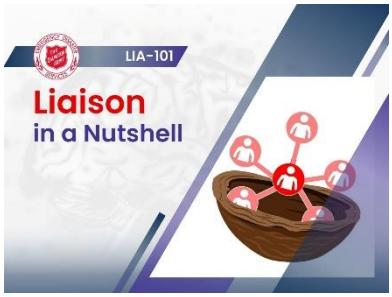
* *LIA-201: Liaison 1-0-1*
* *LIA 202: ABCs of Agency Liaison*
* *LIA-203: ABCs of Government Liaison*
* *LIA-204: ABCs of Community & Stakeholder Liaison*
* *LIA-205: ABCs of Indigenous & Cultural Liaison*
* *LIA-301: Liaison Officer 1-0-1*

Prerequisites:

* *LIA-901: Exploring the Liaison Section*
* *IMT-901: Becoming an IMT Member*

Courses

LIA-101 Liaison in a Nutshell



Get a quick overview of the Liaison section of ICS - what it is and primary areas of responsibility - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned	LOG-903	Becoming a Warehouse Worker
Courses	Planned	LOG-308	I'm a Warehouse Worker

Safety
Training



Focus on protecting responders and survivors during disaster operations. These courses highlight the responsibilities of the Safety section, including risk assessment, hazard mitigation, and promoting a culture of safety across all incident activities.

Sub-topics

* Personnel Health & Safety
* Vehicle & Equipment Safety
* Facilities Safety
* Food Safety

Primary Audience

* Current and potential Safety section team members

Course Type	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams Type	#
Active	
Coming soon	
In development	
Planned	1

Learning Streams

SAF-901 Exploring the Safety Section



Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Audience:

- Workers interested in understanding the breadth of the Safety section

Included Courses:

- *IMT-101: Incident Command System in a Nutshell*
- *SAF-102: ABCs of Safety*
- *SAF-103: ABCs of Personnel Health & Safety*
- *SAF-104: ABCs of Vehicle & Equipment Safety*
- *SAF-105: ABCs of Facilities Safety*
- *SAF-106: ABCs of Food Safety*

Prerequisites:

- *GEN-902: Becoming a Traveling EDS Worker*

SAF -902 Becoming the Safety Officer



Develop the skills to lead as this learning path prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Audience:

- Potential Safety Officers

Included Courses:

- *SAF-201: Safety 1-0-1*
- *SAF-202: Personal Health & Safety 1-0-1*
- *SAF-203: Vehicle & Equipment Safety 1-0-1*
- *SAF-204: Facilities Safety 1-0-1*
- *SAF-801: Food Safety Certification*
- *SAF-301: Safety Officer 1-0-1*

Prerequisites:

- *SAF-901: Exploring the Safety Section*
- *IMT-901: Becoming an IMT Member*

Courses

SAF-101 Safety in a Nutshell



Get a quick overview of the Safety section of ICS - what it is and the primary areas of responsibility - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned		

Emotional & Spiritual Care Training



Learn to provide compassionate support to survivors, families, and fellow team members during and after a disaster. Participants will explore principles of emotional first aid, spiritual care in crisis, and culturally sensitive practices that respect the dignity and beliefs of all people. Through interactive learning and scenario-based exercises, learners will develop confidence in offering comfort, hope, and guidance while working alongside other disaster response units.

Sub-topics

* Crisis Intervention
* Disaster Chaplaincy
* Pastoral Care
* Grief Counselling

Primary Audience

* Current and potential Emotional & Spiritual Care section team members

Learning Streams	#
Active	
Coming soon	
In development	1
Planned	8

Courses	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams

ESC-901 Exploring the Emotional & Spiritual Care Section



Audience:

* Workers interested in understanding the breadth of the Emotional & Spiritual Care section

Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Included Courses:

* *IMT-101: Incident Command System in a Nutshell*
* *ESC-102: ABCs of Emotional & Spiritual Care*
* *ESC-103: ABCs of Disaster Chaplaincy*
* *ESC-104: ABCs of Crisis Intervention*
* *ESC-105: ABCs of Pastoral Care*
* *ESC-106: ABCs of Grief Counseling*

Prerequisites:

* *GEN-902: Becoming a Traveling EDS Worker*

ESC -902 Becoming the Emotional & Spiritual Care Officer



Audience:

* Potential Emotional & Spiritual Care Officers

Develop the skills to lead as this learning path prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Included Courses:

* *ESC-201: Emotional & Spiritual Care 1-0-1*
* *ESC-202: Disaster Chaplaincy 1-0-1*
* *ESC-203: Crisis Intervention 1-0-1*
* *ESC-204: Pastoral Care 1-0-1*
* *ESC-205: Grief Counseling 1-0-1*
* *ESC-301: Emotional & Spiritual Care Officer 1-0-1*

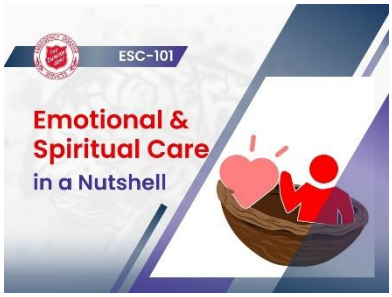
ESC -902 Becoming the Emotional & Spiritual Care Officer

Prerequisites:

* *ESC-901: Exploring the Emotional & Spiritual Care Section*
* *IMT-901: Becoming an IMT Member*

Courses

ESC-101 Emotional & Spiritual Care in a Nutshell



Get a quick overview of the Emotional & Spiritual Care section of ICS - what it is and the primary areas of responsibility - in less than 5 minutes.

Online

Audience:

* EDS Workers

Prerequisites:

* *IMT-101*: Incident Command System in a Nutshell

ESC-103 The Heart of EDS



This course introduces learners to the human-centred core of Emergency Disaster Services: Emotional & Spiritual Care (ESC). Building on the foundation of GEN-102, this course explores why caring for the human spirit is central to effective disaster response. Participants will learn the principles of Ministry of Presence, recognize emotional and psychological impacts of disaster, and practice simple, practical ways to support survivors with compassion and dignity. Through reflection, discussion, and scenario-based activities, learners will gain the confidence to apply ESC-informed approaches in any EDS role.

LIVE

ESC-103 The Heart of EDS

Audience:

* New EDS workers

Prerequisites:

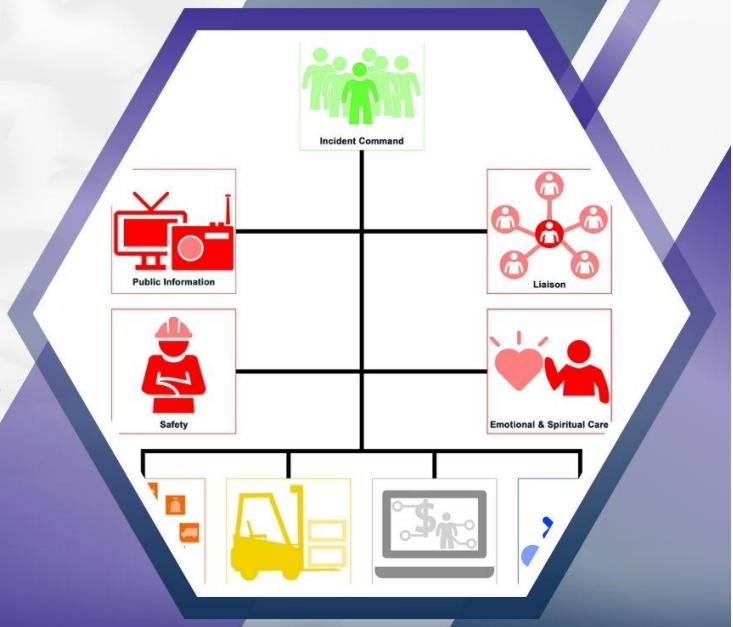
* *GEN-102: All Aboard – Destination: EDS!*

Upcoming

		Number	Name
Learning Streams	**Planned**		
Courses	**Planned**	ESC-102	ABCs of Emotional & Spiritual Care
		ESC-901	Assisting Individuals in Crisis
		ESC-902	Group Crisis Intervention
		ESC-903	Advanced Assisting Individuals in Crisis
		ESC-904	Advanced Group Crisis Intervention
		ESC-905	Grief Following Trauma
		ESC-906	Pastoral Crisis Intervention

Incident Managment Team

Training



Build competence and resilience in emergency leadership with these courses designed to equip members of an Incident Command Team with the knowledge and practical skills needed to effectively manage disaster response operations. Participants will explore the principles of the Incident Command System (ICS), develop confidence in key leadership and coordination roles, and practice decision-making in complex, real-world scenarios.

Sub-topics

* Incident Command System

Primary Audience

* Current and potential Incident Management Team members

Course Type	#
Active	2
Coming soon	
In development	
Planned	

Learning Streams Type	#
Active	
Coming soon	
In development	
Planned	

Learning Streams

IMT-901 Becoming an IMT Member



Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Included Courses:

* *IMT-201: Incident Command System 1-0-1*
* *IMT-301: Incident Management Team 1-0-1*

Audience:

* Workers interested in understanding the breadth of the Emotional & Spiritual Care section

Prerequisites:

* *GEN-902: Becoming a Traveling EDS Worker*
* *GEN-904: Learning Your ABCs*

Courses

IMT-101 Incident Command System in a Nutshell



Get a quick overview of ICS - the key benefits and management positions - in less than 5 minutes.

Online

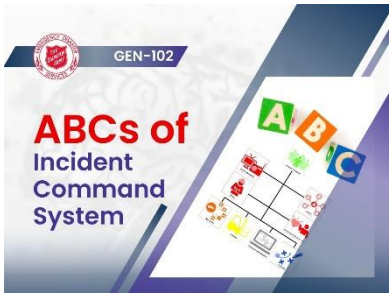
Audience:

* EDS workers
* Officers or employees who will be interacting with EDS workers during major disaster operations

Prerequisites:

*

IMT-102 ABCs of Incident Command System



Learn the fundamentals of the Incident Command System (ICS), the management framework The Salvation Army uses to coordinate disaster response. This course introduces the purpose and benefits of ICS, its key management characteristics, and the basic structure of its nine sections. Through interactive modules and real-world scenarios, participants will gain practical understanding of how ICS can be applied to both small-scale incidents and large, complex operations.

Audience:

* Traveling EDS workers
* Potential IMT members
* MU leads with EDS in their portfolio

Prerequisites:

* *GEN-901*: Becoming an EDS Worker or equivalent

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned		

Incident Command

Training



Develop the leadership and decision-making skills required to serve as the top authority in incident response. These courses cover establishing command, setting priorities, delegating responsibilities, and ensuring overall coordination of all response functions. Learners will practice guiding an Incident Command Team through complex, high-pressure situations while maintaining accountability and clear communication.

Primary Audience

* Current and potential Incident Commanders

Summary

Course Type	#
Active	
Coming soon	
In development	
Planned	2

Learning Streams Type	#
Active	
Coming soon	
In development	
Planned	1

Learning Streams

IC-901 Exploring the Incident Command Section



Audience:

* Workers interested in understanding the breadth of the Incident Command section

Explore the strategy and thought behind response with a high-level introduction to how Planning gathers information, anticipates needs, and develops plans to guide incident objectives.

Included Courses:

* *IMT-101: Incident Command System in a Nutshell*
* *IC-102: ABCs of Incident Command*

Prerequisites:

* *GEN-902: Becoming a Traveling EDS Worker*

IC -902 Becoming the Incident Commander



Audience:

* Potential Emotional & Spiritual Care Officers

Develop the skills to lead as this learning path prepares you to collect, analyze, and share incident information, enabling informed decision-making and effective action planning.

Included Courses:

* *IC-201: Incident Command 1-0-1*
* *IC-301: Incident Commander 1-0-1*

Prerequisites:

* *IC-901: Exploring the Incident Command Section*
* *IMT-901: Becoming an IMT Member*

Courses

IC-101 Incident Command in a Nutshell



Get a quick overview of Incident Command section – and the primary areas of responsibility - in less than 5 minutes.

Online

Audience:

* EDS workers

Prerequisites:

* *GEN-601*: Becoming an EDS Worker or equivalent

Upcoming

		Number	Name
Learning Streams	Planned		
Courses	Planned	IMT-901	ICS I-100
		IMT-902	ICS I-200
		IMT-903	ICS I-300
		IMT-904	ICS I-400

Staff Training



These courses cover topics specific to staff of The Salvation Army Canada & Bermuda Territory.

Sub-topics

* The EDS Ministry at the local level

Primary Audience

* Officers and employees

Course Type	#
Active	1
Coming soon	4
In development	
Planned	2

Learning Streams Type	#
Active	
Coming soon	1
In development	
Planned	

Learning Streams

HQ-601 Building an Effective EDS Ministry at the Local Level

COMING SOON



This learning path will walk you through the steps needed to become an EDS worker. You will learn about the history, mission and ministry of The Salvation Army; the most common services we offer during a disaster; the discipline of Emergency Management; what a typical local deployment looks like; and the requirements to be an EDS worker.

Audience:

- MU leads with EDS in their portfolio
- EDS Staff

Prerequisites:

- None

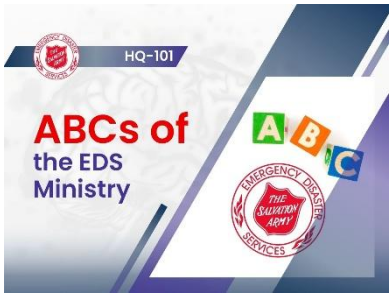
Included Courses*:

- *HQ-101*: ABCs of the EDS Ministry
- *HQ-102*: What Makes an Effective EDS Ministry?
- *HQ-103*: Understanding Your Community
- *HQ-104*: Understanding Mitigation/Prevention at the Local Level
- *HQ-105*: Understanding Preparedness at the Local Level
- *HQ-106*: Understanding Response at the Local Level
- *HQ-107*: Understanding Recovery at the Local Level

***** Additional courses to be added

Courses

HQ-101 ABCs of the EDS Ministry



This foundational course introduces participants to EDS's ministry and its vital role in meeting human needs during times of crisis. Learners will explore the history and mission of EDS, its six core services, and the biblical and organizational principles that guide this ministry. The course also provides an overview of the broader emergency management (EM) field, key community partners, and the unique responsibilities of ministry unit leads in all phases of the EM cycle. Through practical examples and interactive learning, participants will gain the knowledge and perspective needed to build and strengthen effective EDS ministries in their communities

Online STUDY

Audience:

* MU leads with EDS in their portfolio
* EDS Staff

Prerequisites:

* None

HQ-102 What Makes an Effective EDS Ministry?

COMING SOON



Having an EDS ministry and having an effective EDS ministry are not the same thing. So, what makes the difference? This course explores the characteristics of an effective EDS ministry and provides an opportunity for you as a leader to examine how well your ministry unit applies these characteristics.

Online

Audience:

* MU leads with EDS in their portfolio
* EDS Staff

Prerequisites:

* HQ-101: ABCs of the EDS Ministry

HQ-103 Understanding Your Community

COMING SOON



This course guides you through how to do the research needed to fully understand your community and the factors that can impact your EDS ministry: risks, demographics, EM players, geographical features, and resources. Once you complete the research, you will have a community profile document that outlines the key factors of your community and the associated action plans to address those factors.

Audience:

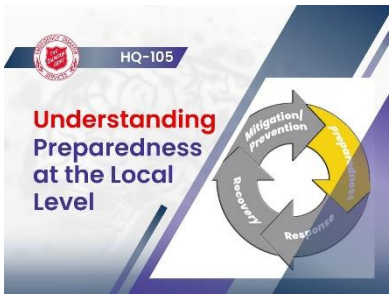
* MU leads with EDS in their portfolio
* EDS Staff

Prerequisites:

* HQ-101: ABCs of the EDS Ministry

HQ-105 Understanding Preparedness at the Local Level

COMING SOON



This course explains the preparedness phase of the emergency management cycle. You will explore what preparedness means and the categories or activities we do. You will also examine what to do to prepare your corps or service unit as well as work on an assessment of your preparedness activities and develop an action plan to improve your EDS ministry.

Online

Audience:

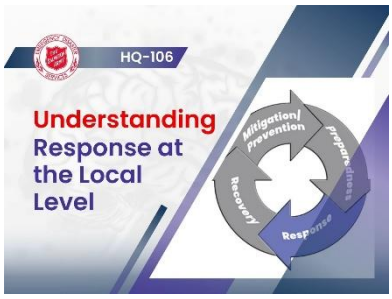
* MU leads with EDS in their portfolio
* EDS Staff

Prerequisites:

* HQ-101: ABCs of the EDS Ministry

HQ-106 Understanding Response at the Local Level

COMING SOON



We all do response, and we think we know what it is, but do we really? Do we truly know all that it entails? Are we doing the best we can? This course takes a deep look in the response phase - the services we could provide, the communication we should be doing during response, and what other internal supports are available to help each corps or service extension unit make their response efforts the best they can be.

Online

Audience:

* MU leads with EDS in their portfolio
* EDS Staff

Prerequisites:

* HQ-101: ABCs of the EDS Ministry

Upcoming

		Number	Name
Learning Streams	Planned	HQ-104	Understanding Mitigation/Prevention at the Local Level
		HQ-107	Understanding Recovery at the Local Level
Courses	Planned		

Train-the-Trainer

Training



This series equips experienced responders and subject matter experts with the skills to effectively teach, mentor, and inspire others. Participants will learn proven methods of adult education, facilitation techniques, and strategies for creating engaging training sessions tailored to disaster response contexts. Courses emphasize practical teaching practice, curriculum development, and coaching approaches that prepare trainers to multiply impact by building the capacity of new volunteers and leaders.

Sub-topics

* Adult Learning Principles
* Facilitation Skills
* Online Facilitation

Primary Audience

* Current and potential EDS trainers

Course Type	#
Active	
Coming soon	
In development	
Planned	

Learning Streams Type	#
Active	
Coming soon	
In development	
Planned	

Courses

	Course Number	Course Name
In Development		
Planned	TTT-101	Adult Learning Styles in a Nutshell

Learning Streams

	Course Number	Course Name
In Development		
Planned	TTT-601	Becoming an EDS Trainer
	TTT-602	Becoming an EDS VILT Aide

Train-the-Trainer

Training

Content Listing



Learning Streams

Number	Name	Status
GEN-901	Becoming an EDS Worker	Completed
GEN-902	Becoming a Traveling EDS Worker	Completed
OPS-901	Exploring the Operations Section	
OPS-902	Becoming the Operations Chief	
LOG-901	Exploring the Logistics Section	
LOG-902	Becoming the Logistics Chief	
FA-901	Exploring the Finance & Administration Section	
FA-902	Becoming the Finance & Administration Chief	
PLN-901	Exploring the Planning Section	
PLN-902	Becoming the Planning Chief	
PIO-901	Exploring the Public Information Section	
PIO-902	Becoming the Public Information Officer	
LIA-901	Exploring the Liaison Section	
LIA-902	Becoming the Liaison Officer	

Courses

Number	Name
OPS-601	Exploring the Operations Section
OPS-602	Becoming an Operations Chief
OPS-603	Becoming a Food Services Team Member
OPS-604	Becoming a Food Services Team Lead

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