

Honouring & Encouraging Accreditation Success

Honouring Success

Ministry Units who achieve accreditation (by receiving 80% or higher in each chapter and submitting an action plan to address all standards found to be less than substantial) will be awarded one of the following statuses based on their overall average rating:

- **Distinguished** (>95%)
- **With Commendation** (90 – 94.9%)
- **Accredited** (80 – 89.9%)

A list of those who achieved any of the above will be published in the March edition of *The Salvationist*, each year. Congratulations to ‘Distinguished’ achievers will be tweeted out by the Territorial Commander.

Encouraging Success

Accelerated Review Date

For Ministry Units who have not passed, waiting another three years to achieve accreditation can be discouraging. The Accelerated Review Date process will allow a Ministry Unit to fast-track the time frame for their next accreditation review.

It is hoped that this will support continued striving for excellence and compliance in all areas of ministry, allowing units to **focus on those areas which are most challenging**.

We expect this will appeal especially to units who were **close to a pass in three or more chapters**. It will also provide those who anticipate changing appointments with **the opportunity to adjust and receive affirmations for changes made prior to a move**.

The Accelerated Review Date will form the basis for future review dates on the cycle.

Process

No more than four months after receipt of their ratings and with the support of their Area Commander, the Ministry Unit is to notify the Social Services Department of their desire to accelerate the next review date.



Conditional Pass

Ministry Units who have only narrowly missed accreditation status with a rating of **70-79.9% in one or two chapters** will receive a Conditional Pass. If, upon subsequent review of the one or two chapters, the conditions are met and the Ministry Unit achieves over 80%, Accredited Status will be awarded. (Regardless of the new overall average rating, Commendation or Distinguished levels will not apply).

Process

When one or two chapters is below 80% with a rating of 70-79.9%, the email accompanying the report of final ratings will indicate that the Ministry Unit has achieved a Conditional Pass.

Within two weeks of receiving their ratings, and with the support of the Area Commander, the Ministry Unit is to notify the Social Services Department of their intention to continue with the Conditional Pass process.

The conditional pass process as determined by THQ Social Services Department will involve **either an on-site review or submission of policies and other supporting evidence to meet the standards rated less than substantial in the one or two chapters** which was originally rated between 70-79.9%. The original Team Leader, wherever possible, or another Social Service Department Reviewer will conduct the review.

If a ministry unit scores between 70-74.9% in one or two chapters, the review will be conducted on-site at the ministry unit and involve a full review of all qualifying chapters. This will occur **within 6 months of the offer of Conditional Pass**.

If a ministry unit scores between 75-79.9% in one or two chapters, the review will be conducted via the submission of supporting evidence via email **within 30 days of the acceptance of Conditional Pass**. Only **non-confidential** evidence from standards rated Partial, Minimal or Non-Compliant will be reviewed.

Once a date is set, a THQ Reviewer will communicate with the Ministry Unit to determine and to confirm the details of the process.

Ratings and scores from the conditional review will be supplied to the Division, along with final ratings and certificate (where appropriate), within 2 weeks of the subsequent



review, for presentation to the Ministry Unit.

Social Service Department Support

A Social Service Consultant will be assigned to work with each ministry unit in order to help ministry units **prepare for accreditation reviews**. This Consultant, when requested, will be available to support development of process and systems prior to an accreditation review at the **expense of the Social Services Department** via an on-site visit, as well as via phone and web conferencing.

