



VOLUNTEER EVALUATION FEEDBACK QUESTIONS

Volunteer Name: _____

Location: _____

Start Date: _____

Survey Date: _____

Thank you for continuing to be a part of the Behind the Shield community of volunteers. We appreciate you taking the time to complete this survey. Your contribution will help ensure we are constantly evolving and creating a stronger volunteer community.

Please answer the below questions. Should you choose not to answer, simply mark that question with N/A in the notes field.

1. Where did you learn about this volunteer opportunity?
2. Is the experience volunteering with The Salvation Army meeting your expectations so far? If no, how is it different from what you thought it would be?
3. Was the position you are in well described to you before you began? If no, how is it different?



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4. Have you felt welcomed and a part of the team? If not, what can we do to improve upon that?

5. Do you feel your skills are being put to good use? If not, how do you feel you could be better contributing?

6. After spending time with our organization, has your perception of The Salvation Army changed? If yes, how?

7. If you had to describe our mission to a friend who had never heard of our organization, what would you say?

8. What could we be doing to help you succeed as a volunteer?



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9. Do you feel you received enough training?

10. Do you feel confident interacting with our clients?

11. Do you feel like you will continue to volunteer with us and why?

12. Do you have any other issues, concerns, or suggestions?