



VOLUNTEER EXIT SURVEY

Thank you, for your contribution to The Salvation Army and to your community. We appreciate you taking the time to complete the following exit survey. Your thoughts are important to us and will help us to continue to improve.

Volunteer Name: _____

Location: _____

Start Date: _____

End Date: _____

Survey Date: _____

1. What was your role as a volunteer with The Salvation Army?

2. Was this your first time volunteering for a charity?

☐ Yes ☐ No

If 'No', please rate this volunteer experience out of 5 (1 being "It was far below my expectations" and 5 being "It exceeded my expectations").

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

3. Was this your first time volunteering for The Salvation Army?

☐ Yes ☐ No

Please rate this volunteer experience out of 5 (1 being "It was far below my expectations" and 5 being "It exceeded my expectations").

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5



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4. What was the best part of this volunteer experience?

5. What part of this volunteer experience needs to be examined and improved upon?

6. Was your volunteer work meaningful and rewarding? What made it that way for you?

7. What advice would you offer someone considering volunteering with The Salvation Army?



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8. Please rate the following statements using this scale:

Please add any notes in the comment box after each statement to help us understand your rating.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I feel like I understand The Salvation Army's mission and the impact that volunteering makes.					
Comment:					
I received enough training to complete the tasks assigned to me.					
Comment:					
My role and responsibilities were clearly explained to me.					
Comment:					
I enjoyed volunteering with The Salvation Army.					
Comment:					



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	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I found the other staff and volunteers to be welcoming and friendly.					
<i>Comment:</i>					
My time and skills were used effectively during my time with the organization.					
<i>Comment:</i>					
I would suggest volunteering with The Salvation Army to my friends.					
<i>Comment:</i>					
I will volunteer again in the future.					
<i>Comment:</i>					



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9. Is there anything else you would like to tell us about your volunteer experience?